

COMMONWEALTH of VIRGINIA

Department of Emergency Management

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Disaster Field Office

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FEMA-1491-DR-VA

Commonwealth Situation Report # 20 Sunday, October 5, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted, to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 28 confirmed deaths to date. See Attachment 1 for disaster assistance designations.

2. Current State Priorities

- Ensure health, safety, and welfare of citizens and emergency workers.
- Monitor and track debris removal progress.
- Manage public expectations.
- Conduct PA applicant briefings.
- Continue community relations' contact with designated jurisdictions.
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers.
- Provide state representation at community meetings.
- Establish Surry jurisdiction Joint Recovery Task Force.
- Continue development of vector-control operations program.

3. Response Activities

• Transportation

- o 11 roads closed due to Hurricane Isabel, one closed due to tornadoes and rain on September 24.
- Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.

Communications

o 12,312 remaining troubles to landline telephone services. (Updated information not available)

• Public Works

o A hotline, operated by the U.S. Army Corps of Engineers, 1-866-880-1380 is open for *contractors and local governments* needing information regarding debris removal. The lines are open from 7 a.m. to 7 p.m. daily.

Mass Care

- o All shelters have closed.
- o Boil Water Advisory remains in effect in 118 water systems. (Updated information not available)
- Virginia Department of Health is coordinating vector-borne disease efforts. The Vector Control Plan Scope of Work submitted to VDEM September 30 has been forwarded to FEMA. 18 localities are under environmental review for abatement flights.

Resources

o National Guard reactivated for aviation mission to the Eastern Shore.

• Emergency Medical Services

o Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical-incident stress relief.

• Energy

o 495 customers remain without power and expect total power restoration by end of October 3. (Updated information not available)

Food

- o Disaster Food Stamps Program (a short-term program) has been approved for 48 designated localities. See Attachment 3 for designated localities.
- o A total of 6,616,000 pounds of ice and 1,430,392 gallons of water have been distributed, completing all water and ice requests.
- o 1,249,458 total meals served at 25 fixed and 68 mobile sites. (Data updated Monday, Wednesday and Friday)

• Commonwealth Situation Reports

 Effective Saturday, October 11, Situation Reports will be prepared three times per week on Sunday, Tuesday and Thursday.

4. Recovery Activities

A. State Coordinating Officer:

• Will attend a Senior Officials meeting October 6 in Henrico County with the FCO at 2 p.m. *Invited* jurisdictions include the counties of Charles City, Chesterfield, Hanover, Henrico and New Kent, and the cities of Colonial Heights, Hopewell, Petersburg and Richmond.

B. Human Services:

i. Teleregistrations

- 1,095 new teleregistrations since last reporting period, for a total of 58,317 registrations at COB 10/3/03. See Attachment 2 for teleregistrations by designated jurisdictions.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.

ii. Small Business Administration (Updated information not available)

	Issued	Received	Approved	\$ Approved	Declined	Withdrawn	Pending
Home	30585	531	6	\$262,300	42	2	481
Business	5661	73	0	\$0	6	3	64
EIDL	0	83	0	\$0	1	9	73
TOTAL	36246	687	6	\$262,300	49	14	618

iii. Individuals and Households Program (IHP)

1. Housing

- Temporary housing assistance dispersed to date \$11,442,747.94
- Travel trailers have been placed in the cities of Poquoson and *Hampton*, and in Gloucester and *King* Queen counties. The inspection process continues for locating trailers where they are needed.
- More than 2,022 homes reported destroyed and 9,233 with major damage.

2. Other Needs Assistance (ONA) (data as of 10/4/03)

Amount referrals approved:	\$6,470,105.10
Amount referrals disbursed:	\$2,400,000.00
Total referrals received:	24,720
Total referrals approved:	4,216
Total referrals ineligible:	3,650
Total referrals withdrawn:	723
Total referrals pending:	16,130

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively
1	Poquoson Emmaus Baptist Church (Gym)—814 Yorktown Road	9/23	78	1,699
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26	22	436
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School 1435—A Todds Lane	9/26	43	644
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	100	951
5	Buena Vista/Mountain View Elementary (Closed 9/28 COB)	9/26		37
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27	47	523
7	Virginia Beach 316 Constitution Road	9/28	44	274
8	York Caritas Building –1000 Old York Hampton Highway	9/29	42	386
9	Alexandria Lee Center—1108 Jefferson Street,	9/29	14	109

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively
10	Portsmouth Recreation Center, Old Cradock High School 4300 George Washington Highway	9/30	283	167
11	James City County-Williamsburg Community Center 5301 Longhill Road	9/30	31	117
12	Chesapeake Chesapeake Central Library 298 Cedar Road	10/1	24	275
13	Staunton National Guard Armory Gypsy Hill Park, 500 Thornrose Avenue	10/2	5	18
14	Suffolk National Guard Armory 2761 Godwin Boulevard	10/2	24	79
15	Chesterfield Chesterfield Business Center, Bldgs. E&F Chesterfield Airpark 7333 Whitepine Road	10/2	13	48
16	Henrico Dumbarton Area Library Staples Mill Road	10/3	38	64
17	Westmoreland – Northern Neck A.T. Johnson Human Services Complex 8849 Kings Highway	10/3	16	22
18	Richmond City Carillon at Byrd Park 1300 Blanton Avenue	10/4	2	2
19	Isle of Wight Area YMCA 259 James St. Smithfield	10/05	Not available	Not available
20	Surry Surry Community Center 205 Enos Farm Dr.	10/05	Not available	Not available
	Totals		571	5,851

v. Disaster Unemployment Assistance

• Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24. As of 10/1/03, 168 disaster assistance applications had been received. (Updated information not available)

vi. Donations Coordination

- The volume of calls to the hotline *continues to increase*.
- Continue coordinating volunteer teams to missions and seeking additional volunteer resources.

vii. Crisis Counseling Grant

• The Department of Mental Health and Retardation and Substance Abuse Services has developed an application for a \$936,000 Crisis Counseling Grant from FEMA. This grant has been submitted to FEMA for review.

C. Infrastructure Services

i. Public Assistance Program

- Have received *123* Requests for Public Assistance to date and have completed all Preliminary Damage Assessments.
- Working with the VA Council on Indians for damage sustained by the Indian Tribes. Have contacted the Pamunkey Tribe that sustained severe damage to their fish hatcheries.
- FEMA has obligated \$8,020,876.49 in Public Assistance.
- The Commonwealth has approved project worksheets for 23 applicants totaling \$5,798,201.15.
- Working on pending eligibility of (6) Private Non- Profit organizations.
- The Applicant's Briefings have been scheduled and notification sent for Accomack-October 6, Lynchburg-October 7, Henrico and King William County-October 8, Fairfax City and Fauquier-October 9, Charlottesville-October 10, City of Hampton-October 14, and Electric Cooperatives-October 15.

ii. Debris Management Liaison

- VDEM will be meeting with the Virginia Department of Environmental Quality this week to discuss oil clean up issues.
- VDEM is in the process of clarifying the requirement for a Fuel Apportionment Sticker for out of state contractor trucks.
- VDEM will be coordinating with localities regarding a request that debris quantities be reported to FEMA /DFO on a daily basis.
- VDEM will be following up with localities where FEMA has identified issues of concern to include the provision of adequate security on site, estimating debris quantities, etc.

D. Mitigation

- Mitigation staff, 60 citizens, Congressional representatives and local officials attended the Surry County Town Meeting yesterday. *Issues discussed included debris, rebuilding, and county response to the need for meals and showers.*
- Mitigation staff attended two Town Meetings October 4 in Richmond. Issues discussed in Southside meeting were debris, insurance and 1-800 hotline. Issues discussed at the Congressional Forum were insurance fraud, price gouging, debris and 1-800 and other telephone problems.
- Began drafting Hurricane Isabel Strategy, to include prioritizing projects for HMGP funding
- NFIP Building Official Survival Kit and Substantial Damage Estimator material is completed and ready for mailing.
- Mitigation will participate in the Environmental Scoping Meeting scheduled for October 7.
- FEMA Mitigation Specialist will staff the scheduled Public Assistance Briefings.

E. Legislative Liaison

- Volume 1 of the Recovery Times newsletter was sent to all Virginia Delegates and Senators.
- Communication with local and state government regarding DRC openings, Town Hall meetings, and press releases continues on a daily basis.

F. Community Relations

- 28 CR teams remain in the field. A changeover of 13 Fire Programs Community Relations personnel took place today.
- State Fair booth staffing ends *today*. Inquiries to date 1485.

• Town Hall Meetings:

Location and Address	Date	Time
Bruton High School 185 Rochambeau Dr. Williamsburg	10/05	1 p.m.
Grafton High School 403 Grafton Dr. York Co.	10/05	3:30 p.m.
Sappony Church Route 40W Petersburg	10/06	10:30 p.m.
Munford Elementary School 211 Westmorland Ave. Richmond City	10/06	6:30 p.m.
Southside Community Center 4100 Hull St Richmond City	10/06	6:30 p.m.
Circuit County Court House Bldg Route 258 Isle of Wight	10/06	7 p.m.
Armstrong High School 1600 North 31 st St. Richmond	10/07	6:30 p.m.
Northumberland Elem. School 757 Academic Ln Heathsville	10/07	7 p.m.
Bank of Lancaster, Community Rm. Lancaster Square Shopping Ctr. Kilmarnock	10/07	7 p.m.

G. Public Affairs

- Distributed the following news releases: Disaster Assistance Summary (will only go out Mondays and Thursdays, rather than daily); Disaster Recovery Centers Open in Surry, Fairfax County (South Government Center), Smithfield and City of Richmond; Disaster Recovery Center closing in Alexandria (Lee Center).
- Drafting news release/PSA regarding contractor fraud and consumer hotline numbers. Other news releases in draft include: crisis counseling information, debris removal safety, mobile Disaster Recovery Centers, housing alternatives, FEMA assistance eligibility Q & A and tri-fold brochure "Disaster Assistance Made Easy."
- Field PIO assisting at FEMA information booth at State Fair.
- Updated VDEM website with new information.

H. Environmental Officer

• The Environmental Officer will attend the initial FEMA/State Environmental Scoping Meeting on Tuesday at 10 a.m. in the DFO. Other invited state agencies are Dept. of Game and Inland Fisheries, Dept. of Environmental Quality, Dept. of Conservation and Recreation, Marine Resources Commission, Dept. of Health, Dept. of Forestry, Dept. of Agriculture and Consumer Services, Dept. of Housing and Community Development and Dept. of Emergency Management.

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

• A representative from the Office of Lieutenant Governor and the Department of Housing and Community Development participated in a long-term restoration meeting September 29.

ii. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)

Continue to coordinate with localities with LDRTFs and attempt to encourage others to organize
one. A team of several VOAD organization reps is assisting in development of new long-term
recovery collaborations.

J. Emergency Management Assistance Compact

 As of COB 10/3/03 there were five individuals providing assistance to the Commonwealth through EMAC. 2 from FL, & 2 from WA in PAO assigned to the DFO, and one from MT assisting with Forward A-Team responsibilities.

Authority of Michael M. Cline, State Coordinator

/s/ Harry Colestock, Deputy State Coordinating Officer

ATTACHMENT 1

Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 - 10/01/2003						
			ENT CITIES & TRIBAL AREAS DESIGNATED							
Indiv. Assist	99	Pub A			99	Trib	al Nations	;	0	
			CLARATI	ON INFOR	RMATION					
		AFFECTED								
Jurisdiction		Not FEMA Designated	IA		1		ıblic Assis			
		Designated		A	В	С	D	E	F	G
Accomack			09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Albemarle			09/22	09/22	09/22					
Amelia			09/22	09/22	09/22					
Amherst			09/22	09/22	09/22					
Appomattox			09/22	09/22	09/22					
Arlington			09/20	09/20	09/20					
Augusta			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Bedford			09/22	09/22	09/22					
Brunswick			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Buckingham			09/22	09/22	09/22					
Campbell			09/22	09/22	09/22					
Caroline			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Charlotte			09/22	09/22	09/22					
Chesterfield			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Charles City			09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke			09/22	09/22	09/22					
Culpepper			09/22	09/22	09/22					
Cumberland			09/22	09/22	09/22					
Dinwiddie			09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Essex			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Fairfax			09/20	09/20	09/20					
Fauquier			09/22	09/22	09/22					
Fluvanna			09/20	09/20	09/20					
Frederick			09/22	09/22	09/22					
Gloucester			09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Greene			09/22	09/22	09/22					
Greensville			09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Halifax			09/22	09/22	09/22					
Hanover			09/22	09/22	09/22					
Henrico			09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Isle of Wight			09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
James City			09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
King and Queen			09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
King George			09/22	09/22	09/22					
King William			09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Lancaster			09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa			09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Loudoun			09/22	09/22	09/22	-7			-2-2-1	-, -,
Lunenburg			09/22	09/22	09/22					
Madison			09/22	09/22	09/22					
Mathews			09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg			09/20	09/20	09/20	5, Z-T	5, Z-T	5, Z-7	5, Z¬	5,24
Middlesex			09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
IVIIUUIESEX			09/10	03/10	09/10	3/24	3/24	3/24	3/24	3/24

Nelson	09/22	09/22	09/22					
New Kent	09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Northampton	09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Northumberland	09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway	09/22	09/22	09/22					
Orange	09/20	09/20	09/20					
Page	09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Pittsylvania	09/22	09/22	09/22					
Powhatan	09/22	09/22	09/22					
Prince Edward	09/22	09/22	09/22					
Prince George	09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William	09/20	09/20	09/20					
Rappahannock	09/22	09/22	09/22					
Richmond	09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge	09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Rockingham	09/22	09/22	09/22					
Shenandoah	09/22	09/22	09/22					
Southampton	09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Spotsylvania	09/20	09/20	09/20					
Stafford	09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Surry	09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Sussex	09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Warren	09/22	09/22	09/22					
Westmoreland	09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York	09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Alexandria – Independent City	09/18	09/18	09/18					
Bedford – Independent City	09/22	09/22	09/22					
Buena Vista – Independent City	09/22	09/22	09/22					
Charlottesville – Independent City	09/22	09/22	09/22					
Chesapeake – Independent City	09/18	09/18	09/18					
Colonial Heights – Independent City	09/20	09/20	09/20					
Danville – Independent City	09/20	09/20	09/20					
Emporia – independent City	09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Fairfax – Independent City	09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Falls Church – Independent City	09/20	09/20	09/20					
Franklin – Independent City	09/18	09/18	09/18					
Fredericksburg – Independent City	09/22	09/22	09/22					
Hampton – Independent City	09/18	09/18	09/18					
Harrisonburg – Independent City	09/22	09/22	09/22					
Hopewell – Independent City	09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City	09/22	09/22	09/22					
Manassas – Independent City	09/22	09/22	09/22					
Manassas Park – Independent City	09/22	09/22	09/22					
Newport News – Independent City	09/18	09/18	09/18					
Norfolk – Independent City	9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City	9/20	9/20	9/20					
Poquoson – Independent City	9/18	9/18	9/18	10/01	10/01	10/01	10/01	10/01
Portsmouth – Independent City	9/18	9/18	9/18					
Richmond – independent City	9/20	9/20	9/20					
Staunton – Independent City	9/20	9/20	9/20					
Suffolk – Independent City	9/18	9/18	9/18	10/01	10/01	10/01	10/01	10/01
Virginia Beach – Independent City	9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City	9/20	9/20	9/20					
Williamsburg – Independent City	9/18	9/18	9/18					
Winchester – Independent City	09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 10/3/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	3	146	King William	9	280
Albemarle	2	52	Lancaster	8	406
Alexandria (city)	1	169	Loudoun	1	61
Amelia	1	88	Louisa	1	85
Amherst	0	3	Lunenburg	0	54
Appomattox	0	14	Lynchburg (city)	1	7
Arlington	0	61	Madison	0	11
Augusta	1	141	Manassas (city)	0	4
Bedford	0	4	Manassas Park (city)	0	1
Brunswick	4	138	Mathews	26	727
Buckingham	0	29	Mecklenburg	3	52
Buena Vista (city)	0	41	Middlesex	15	661
Campbell	0	9	Nelson	0	11
Caroline	3	145	New Kent	11	782
Charles City	4	190	Newport News (city)	111	5015
Charlotte	1	30	Norfolk (city)	52	3735
Charlottesville (city)	0	40	Northhampton	1	91
Chesapeake (city)	65	3504	Northumberland	6	280
Chesterfield	61	3923	Nottoway	0	96
Clarke	0	15	Orange	0	45
Colonial Heights (city)	7	283	Page	7	233
Culpepper	1	20	Petersburg (city)	14	989
Cumberland	0	35	Pittsylvania	0	25
Danville (city)	1	74	Poquoson (city)	17	1900
Dinwiddie (city)	9	319	Portsmouth (city)	42	2310
Emporia (city)	0	12	Powhatan	3	139
Essex	8	268	Prince Edward	3	81
Fairfax	9	636	Prince George	8	430
Fairfax (city)	1	18	Prince William	0	134
Falls Church (city)	0	12	Rappahannock	0	6
Fauquier	0	28	Richmond	2	213
Fluvanna	1	36	Richmond (city)	62	2752
Franklin (city)	6	336	Rockbridge	0	50
Frederick	0	34	Rockingham	2	87
Fredericksburg (city)	0	44	Shenandoah	0	10
Gloucester	49	2533	Southampton	13	309

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Goochland	1	137	Spotsylvania	2	166
Greene	0	24	Stafford	2	211
Greensville	10	282	Staunton (city)	5	38
Halifax	0	23	Suffolk (city)	32	1787
Hampton (city)	97	5650	Surry	12	490
Hanover	18	839	Sussex	16	424
Harrisonburg (city)	0	29	Virginia Beach (city)	77	4019
Henrico	57	2908	Warren	1	39
Hopewell (city)	5	415	Waynesboro (city)	0	126
Isle of Wight	23	1103	Westmoreland	10	324
James City	27	1368	Williamsburg (city)	1	84
King and Queen	6	190	Winchester (city)	0	1
King George 1		72	York	47	2030
			Totals All Localities	1,106	58,281

Attachment 3 – Disaster Food Stamp Program Designated Jurisdictions COB 10/3/03

Accomack	Franklin (city)	Newport News (city)	Sussex
Albermarle	Fredericksburg (city)	Norfolk (city)	Virginia Beach (city)
Arlington	Gloucester	Northumberland	Waynesboro (city)
Augusta	Hampton (city)	Petersburg (city)	Westmoreland
Brunswick	Hanover	Poquoson (city)	Williamsburg (city)
Caroline	Henrico	Portsmouth (city)	York
Charles City	Hopewell (city)	Richmond (city)	
Charlottesville (city)	Isle of Wight	Richmond	
Chesapeake (city)	James City	Southampton	
Chesterfield	King & Queen	Spotsylvania	
Colonial Heights (city)	King William	Stafford	
Culpeper	Lancaster	Staunton (city)	
Dinwiddie	Mathews	Suffolk (city)	
Fairfax	New Kent	Surry	